

## TERMS AND CONDITIONS

Please read the Terms and Conditions in detail. Remember that when you make and pay for your reservation, you are confirming that you accept them.

### Reservation

When making the reservation, the prices are those indicated in the form and web page of [www.grusapartments.com](http://www.grusapartments.com) owned by Grus Watch sl, the company that manages and offers the tourist accommodation services offered on this website, and on the official websites of portals of reservation that manages the rental services of the apartments that Grus Watch sl offers under the trade name of Grus Apartments. Prices are per apartment per day, not per person. The reservation will be completed by paying the deposit and the rental payment of the selected accommodation and for the selected days. By sending the secure form of the reservation, the confirmation will be notified via email. The amount to pay to formalize the reservation will be indicated at the time of booking. Our prices include all facilities: (hot water, electricity, air conditioning / heating and complete set of furniture and appliances, kitchenware, sheets, towels, ect, as detailed in the description of each apartment.) For each reservation a single charge of between 30 and 40 euros will be applied for cleaning, depending on the type of apartment.

### Cancellations and modifications

Modifications and changes must be requested in writing by e-mail according to conditions at the time of booking

Cancellations made in other reservation portals, are subject to the conditions indicated at the time of booking. Those made directly to Grus Watchsl must be done by email before 30 days of the date of entry. If a reservation is canceled after 30 days and up to 7 days before the date of entry, 50% will be lost the deposit and 100% of the amount of the first night contracted will be charged. Any cancellation with Subsequent to the 7 days prior to the date of entry supposes the loss of 100% of the down payment and the 100% charge of the amount of the first night contracted will be applied.

Any change will be understood as a new reservation and will remain subject to the cancellation conditions.

### Payment of accommodation

Upon arrival at the apartment, the customer must pay by card, the remaining amount of the rent. If deemed appropriate, a guarantee in cash or credit card of 250 euros will be applied. This deposit will be returned to the client once the stay is over, to the return of the keys and after checking the correct general condition of facilities and accessories. In case of any damage the deposit will be used to restore the initial state of facilities or accessories. The non-delivery of the keys carries an additional charge of 30 euros. (same for the parking card)  
The client is obliged to leave the accommodation in order and with clean utensils and appliances.

### Tourist tax

The tourist tax in our area is 0.50 euros per person per night and the maximum amount to apply is 7 nights per person and stay. This rate is applicable to those over 16 years of age.

### Number of guests and identity

At the time of booking or before entering the reserved apartment, the client will provide the name, ID, nif number in the case of company, address of permanent residence, contact telephone, email, date of birth and confirm number of people who will stay. Children up to 2 years old have free stay. At the time of booking, the number of users allowed for each

apartment is accepted, as it appears on the website in its description and in no case may the number of occupants exceed that number. The client will confirm this at the time of booking.

Pets are not allowed except for request and express acceptance

The breach of any of these obligations and responsibilities by the client, will result in immediate suspension of services and the client's stay will be cancelled, losing the right to any compensation.

#### Arrival and departure from the accommodation

The check-in will take place from 2 p.m. (call before or send email, to confirm the approximate time). The keys will be delivered at the signing of the contract and the corresponding payments (or for automatic check-in will provide corresponding instructions) By accepting the keys, the state of the apartment is accepted.

Check-out is done before 11am. An additional night will be paid if the departure time is not met.

#### Behavior and behavior of guests

There are rules of behavior and coexistence that must be respected at all times. The client and all the guests, at the moment of making the reservation and the payment of the rent, commit themselves to respect those norms. Some considerations to consider are:

-from 10 pm to 8 am, are considered hours of rest

-it is not allowed to smoke

-When leaving, please be sure to lock and leave balconies and windows closed. Please check that the air conditioning and lights are off.

-Avoid situations that may disturb neighbors and pedestrians at any time

-It is the responsibility of the guests to keep the property in the same condition in which it is delivered

-After the departure, the condition of the apartment will be checked and in the event that damages are detected due to lack of care or intentionally in the facilities or loss of material, the corresponding charge will be made to the credit card provided.

-The address of GrusApartments is not responsible for the objects, personal values and money left in the apartments.

-Grus Apartments is not responsible for any damage or lost that may arise from the use of parking service

#### Warning

some apartments have limiters to open the exterior windows. It is strictly forbidden to handle them and in case of any anomaly you should notify the property directly to the phone number 34 930160134.

#### Privacy Policy

In accordance with the provisions of the General Regulation of Protection of Personal Data (EU) 2016/679, the client is informed and accepts the incorporation of their data, with the sole purpose of carrying out the entrusted management, inform and maintain the business relationship, in an automatic file, duly registered in the Registry established for this purpose by the Data Protection Agency, responsibility of Grus Watchsl. You may also request to exercise the rights of access, cancellation, rectification and opposition that correspond to you, contained in the aforementioned law.

#### Competent authority

Grus Watch SL and the user, expressly waiving their own jurisdiction, agree to accept as legislation governing this agreement, the Spanish, and submit to the Courts and Tribunals of Barcelona for the resolution of any litigation and conflicts may arise of the same

#### Property information

It is owned by Grus Watchsl, with fiscal address at Josep Anselm Clavé 13, 08320 El Masnou, Barcelona, telephone 34-930160134 and is registered in the Mercantile Register of Barcelona, in volume 21265, sheet B-19630, folio 95, inscription 4

#### Stays longer than one month

For stays longer than one month, after consulting availability, the conditions and terms are those mentioned above with the following exceptions:

The facilities (water and electricity and if any, gas) will be charged separately at the end of the month

Payment of the monthly payment will be made from the 1st to the 5th of each month, by bank transfer, in cash or credit card

The guarantee deposit is 2 monthly rentals.